

Hello Parents and Guardians,

We're excited to share that the MRSS Cafeteria will be piloting a new **Munch a Lunch pre-order system** to help manage the busy lunchtime rush. This small-scale trial is designed to speed up food service so more students can purchase and enjoy their lunch within the lunch break—without long lineups.

The pilot will begin **Tuesday, April 6, 2026**, and participation will be limited while we evaluate how well the system works.

How the Pre-Order System Works

- Register online and add your student(s). Full instructions will be provided.
- Log in and place your order, selecting the date of the meal.
- Students pick up their lunch from a dedicated pre-order pickup area in the cafeteria by 12:05 p.m. (12:20 p.m. on Late Start days).
- Easy online payment **options** include credit card (Visa/Mastercard), debit-credit card, Google Pay, Apple Pay, or a pre-paid credit card.

Important Things to Know

- During the pilot, the number of daily orders will be limited.
- **Orders must be placed by 8:00 a.m. on the day of pickup.**
- Students must collect their own lunch from the dedicated pickup area.
- If a lunch is not collected, it cannot be picked up later or the next day.
- **There are no refunds with this pre-order process.**
 - Uncollected lunches will be donated to a student who does not have a lunch.
 - It is the student's responsibility to pick up their order—we are unable to page students.

VERY IMPORTANT

Due to the fast pace of lunchtime service:

Your student must show their order confirmation (on their phone or a printed copy) or show photo ID at pickup so we can confirm the food

While we will do our best to ensure accuracy, the cafeteria is not responsible for orders collected by someone other than your student.

Thank you for your support as we test this new system!

We appreciate your understanding and feedback as we work to improve the lunchtime experience for all students.